



FY 2022 NOFO Info Session FAQ /Q&A

1. What projects does the CoC Program Competition fund?

- Projects submitted by for-profit entities are ineligible to apply for this HUD grant, or to be the sub recipient of grant funds.
- Approved projects identified through the 2022 competition:
 - i. **RENEWAL PROJECTS**
 - HMIS (\$85,362) (FLAGLER HOSPITAL)
 - SSO-CE (\$33,279) (FLAGLER HOSPITAL)
 - ii. **NEW (REALLOCATION of DV BONUS-CE (\$50,000)/ CoC BONUS of \$15,225)**
 - PERMANENT HOUSING (PSH, RRH)
 - JOINT TH / RRH
 - SSO-CE (SUPPORTIVE SERVICES ONLY COORDINATED ENTRY)
 - HMIS (only available to the HMIS lead)
 - iii. **NEW (DV BONUS) (\$50,000)**
 - PH-RRH
 - JOINT TH/RRH
 - SSO-CE

2. What amount is available for projects?

- HUD establishes an area renewal demand (ARD) for each continuum based on previous grants awarded. The ARD utilizes a 2 tier system, where the possibility of projects being awarded are greater if ranked within the first tier of the ARD.
- FY 2022 NOFO ARD is approximately \$168,641.
- HUD also establishes BONUS funds which can potentially increase the ARD year after year. FY 2022 competition established two bonus opportunities (CoC Bonus \$15,225 and DV Bonus \$50,000).

3. What guidelines exist for “New projects with DV bonus?”

- Your CoC may only apply for **one New SSO-CE DV Bonus project**—HUD will reject any other projects after the first one on the New Project Priority List.
- There is no limit on the number of PH-RRH and Joint TH and PH-RRH component DV Bonus projects individual applicants may apply for, but the total DV Bonus amount your CoC submits **cannot exceed** the DV Bonus amount listed on the FY 2022 Estimated ARD Report.
- Any new project that is requesting consideration under the DV Bonus (see Sections II.B.5 and III.B.2.h of the NOFO) may only request 1-year of funding, but may request a longer initial grant term not to exceed 18 months regardless of project application type.
- There are only three projects that are available through the DV bonus (PH-RRH, Joint TH and PH-RRH, SSO-CE).



4. What guidelines exist for “New projects with reallocation and/or CoC Bonus?”

- New projects can request the reallocation of:
 - eligible reallocated project (Flagler Hospital DV Bonus – 50,000)
 - 1 project through CoC bonus (\$15,773)
 - Combination of eligible renewals and CoC bonus
- 24 CFR 578.73 provides the information regarding match requirements. Project applicants that intend to use program income as a match must provide an estimate of how much program income will be used for the match.

5. How are projects evaluated?

- Applications for CoC funds should be driven by both: past project performance and current community needs based upon collected data and program participant feedback.
- Scoring tools to be used for project evaluation are posted on the St. Johns County CoC official website.

6. What are the HUD priorities? *NOFO Section VII.B & Page 9-11/103:*

- Ending homelessness for all persons
- Use a housing first approach
- Reducing unsheltered homeless
- Improving system performance measures
- Partnering with housing, health, and service agencies
- Racial equity
- Improving assistance to LGBTQ+ individuals
- Persons with lived experience
- Increasing affordable housing supply

7. What are additional priorities listed in the CoC Strategic Plan:

- Strengthen the Coordinated Entry System (CES)
- Improve Overall Performance of the Continuum of Care
- Strengthen the Leadership of the Crisis Response System

8. What is joint TH / RRH by definition?

- A Joint TH and PH-RRH Component project is a project type that includes two existing program components–TH and PH-RRH–in a single project to serve individuals and families experiencing homelessness. If funded, HUD will limit eligible costs as follows:
 - leasing of a structure or units, and operating costs to provide transitional housing;
 - short- or medium-term tenant-based rental assistance on behalf of program participants in the rapid rehousing portion of the project;
 - supportive services for the entire project;



- HMIS; and
- project administrative costs.

- **AWAITING RESPONSE FROM HUD ABOUT PROJECT APPLICANT ELIGIBILITY**

9. When will HUD announce the awards?

- HUD does not have an estimated timeframe for the FY 2022 CoC Program Competition award announcement. Previous CoC Program Competition award announcements have occurred during late winter (January – February).

10. What are eligible SSO-CE funding activities/services?

- The 17 covered expenses, highlighted in the FY 2022 NOF New Application Detailed Instructions on page 90/102, are: Assessment of Service Needs, Life Skills, Assistance with Moving Costs, Mental Health Services, **Case Management**, Outpatient Health Services, Child Care, **Outreach Services**, Education Services, Substance Abuse Treatment Services, Employment Assistance, Transportation, Food, Utility Deposits, Housing/Counseling Services, Operating Cost (see 24 CFR 578.53(a) to determine eligibility for this) and Legal Services.

11. What are eligible TH-RRH funding activities/services?

- The following budgets can only be used for the TH portion of the project:
 - Leased Units (24 CFR 578.49);
 - Leased Structures (24 CFR 578.49); and
 - Operating Costs (24 CFR 578.55).
- The following budgets can be used in both portions of the project:
 - Rental Assistance (24 CFR 578.51): o TH portion can select any types: SRA, PRA, and TRA
 - PH-RRH can only select TRA (tenant-based rental assistance).
 - Supportive Services (**SAME 17 SERVICES LISTED ABOVE**) (24 CFR 578.53); and
 - HMIS (24 CFR 578.57).

12. What are eligible PSH / RRH funding activities/services?

- Acquisition/Rehabilitation/New Construction (24 CFR 578.43 – 47);
- Leased Units (24 CFR 578.49);
- Leased Structures (24 CFR 578.49);
- Rental Assistance (24 CFR 578.51);
- Supportive Services (**SAME 17 SERVICES LISTED ABOVE**) (24 CFR 578.53); and
- Operating (24 CFR 578.55); and
- HMIS (24 CFR 578.57).



Supportive Services - There are options within Supportive Services eligible costs. Below you will find more detail for your consideration.

<https://www.govinfo.gov/content/pkg/CFR-2017-title24-vol3/xml/CFR-2017-title24-vol3-part578.xml#seqnum578.53>

Supportive services.

(a) In general. Grant funds may be used to pay the eligible costs of supportive services that address the special needs of the program participants. If the supportive services are provided in a supportive service facility not contained in a housing structure, the costs of day-to-day operation of the supportive service facility, including maintenance, repair, building security, furniture, utilities, and equipment are eligible as a supportive service.

(e) Eligible costs.

(1) **Annual Assessment of Service Needs.** The costs of the assessment required by § 578.53(a)(2) are eligible costs.

(2) **Assistance with moving costs.** Reasonable one-time moving costs are eligible and include truck rental and hiring a moving company.

(3) **Case management.** The costs of assessing, arranging, coordinating, and monitoring the delivery of individualized services to meet the needs of the program participant(s) are eligible costs. Component services and activities consist of:

- (i) Counseling;
- (ii) Developing, securing, and coordinating services;
- (iii) Using the centralized or coordinated assessment system as required under § 578.23(c)(9).
- (iv) Obtaining federal, State, and local benefits;
- (v) Monitoring and evaluating program participant progress;
- (vi) Providing information and referrals to other providers;
- (vii) Providing ongoing risk assessment and safety planning with victims of domestic violence, dating violence, sexual assault, and stalking; and
- (viii) Developing an individualized housing and service plan, including planning a path to permanent housing stability.

(4) **Child care.** The costs of establishing and operating child care, and providing child-care vouchers, for children from families experiencing homelessness, including providing meals and snacks, and comprehensive and coordinated developmental activities, are eligible.

- (i) The children must be under the age of 13, unless they are disabled children.
- (ii) Disabled children must be under the age of 18.
- (iii) The child-care center must be licensed by the jurisdiction in which it operates in order for its costs to be eligible.

(5) **Education services.** The costs of improving knowledge and basic educational skills are eligible.

- (i) Services include instruction or training in consumer education, health education, substance abuse prevention, literacy, English as a Second Language, and General Educational Development (GED).



(ii) Component services or activities are screening, assessment and testing; individual or group instruction; tutoring; provision of books, supplies, and instructional material; counseling; and referral to community resources.

(6) **Employment assistance and job training.** The costs of establishing and operating employment assistance and job training programs are eligible, including classroom, online and/or computer instruction, on-the-job instruction, services that assist individuals in securing employment, acquiring learning skills, and/or increasing earning potential. The cost of providing reasonable stipends to program participants in employment assistance and job training programs is also an eligible cost.

(i) Learning skills include those skills that can be used to secure and retain a job, including the acquisition of vocational licenses and/or certificates.

(ii) Services that assist individuals in securing employment consist of:

- (A) Employment screening, assessment, or testing;
- (B) Structured job skills and job-seeking skills;
- (C) Special training and tutoring, including literacy training and pre-vocational training;
- (D) Books and instructional material;
- (E) Counseling or job coaching; and
- (F) Referral to community resources.

(7) **Food.** The cost of providing meals or groceries to program participants is eligible.

(8) **Housing search and counseling services.** Costs of assisting eligible program participants to locate, obtain, and retain suitable housing are eligible.

(i) Component services or activities are tenant counseling; assisting individuals and families to understand leases; securing utilities; and making moving arrangements.

(ii) Other eligible costs are:

- (A) Mediation with property owners and landlords on behalf of eligible program participants;
- (B) Credit counseling, accessing a free personal credit report, and resolving personal credit issues; and
- (C) The payment of rental application fees.

(iii) Housing counseling, as defined in § 5.100, that is funded with or provided in connection with grant funds must be carried out in accordance with § 5.111. When recipients or subrecipients provide housing services to eligible persons that are incidental to a larger set of holistic case management services, these services do not meet the definition of Housing counseling, as defined in § 5.100, and therefore are not required to be carried out in accordance with the certification requirements of § 5.111.

(9) **Legal services.** Eligible costs are the fees charged by licensed attorneys and by person(s) under the supervision of licensed attorneys, for advice and representation in matters that interfere with the homeless individual or family's ability to obtain and retain housing.

(i) Eligible subject matters are child support; guardianship; paternity; emancipation; legal separation; orders of protection and other civil remedies for victims of domestic violence, dating violence, sexual assault, and stalking; appeal of veterans and public benefit claim denials; landlord tenant disputes; and the resolution of outstanding criminal warrants.

(ii) Component services or activities may include receiving and preparing cases for trial, provision of legal advice, representation at hearings, and counseling.



(iii) Fees based on the actual service performed (i.e., fee for service) are also eligible, but only if the cost would be less than the cost of hourly fees. Filing fees and other necessary court costs are also eligible. If the subrecipient is a legal services provider and performs the services itself, the eligible costs are the subrecipient's employees' salaries and other costs necessary to perform the services.

(iv) Legal services for immigration and citizenship matters and issues related to mortgages and homeownership are ineligible. Retainer fee arrangements and contingency fee arrangements are ineligible.

(10) **Life skills training.** The costs of teaching critical life management skills that may never have been learned or have been lost during the course of physical or mental illness, domestic violence, substance abuse, and homelessness are eligible. These services must be necessary to assist the program participant to function independently in the community. Component life skills training are the budgeting of resources and money management, household management, conflict management, shopping for food and other needed items, nutrition, the use of public transportation, and parent training.

(11) **Mental health services.** Eligible costs are the direct outpatient treatment of mental health conditions that are provided by licensed professionals. Component services are crisis interventions; counseling; individual, family, or group therapy sessions; the prescription of psychotropic medications or explanations about the use and management of medications; and combinations of therapeutic approaches to address multiple problems.

(12) **Outpatient health services.** Eligible costs are the direct outpatient treatment of medical conditions when provided by licensed medical professionals including:

(i) Providing an analysis or assessment of an individual's health problems and the development of a treatment plan;

(ii) Assisting individuals to understand their health needs;

(iii) Providing directly or assisting individuals to obtain and utilize appropriate medical treatment;

(iv) Preventive medical care and health maintenance services, including in-home health services and emergency medical services;

(v) Provision of appropriate medication;

(vi) Providing follow-up services; and

(vii) Preventive and noncosmetic dental care.

(13) **Outreach services.** The costs of activities to engage persons for the purpose of providing immediate support and intervention, as well as identifying potential program participants, are eligible.

(i) Eligible costs include the outreach worker's transportation costs and a cell phone to be used by the individual performing the outreach.

(ii) Component activities and services consist of: initial assessment; crisis counseling; addressing urgent physical needs, such as providing meals, blankets, clothes, or toiletries; actively connecting and providing people with information and referrals to homeless and mainstream programs; and publicizing the availability of the housing and/or services provided within the geographic area covered by the Continuum of Care.

(14) **Substance abuse treatment services.** The costs of program participant intake and assessment, outpatient treatment, group and individual counseling, and drug testing are eligible. Inpatient detoxification and other inpatient drug or alcohol treatment are ineligible.



(15) Transportation. Eligible costs are:

(i) The costs of program participant's travel on public transportation or in a vehicle provided by the recipient or subrecipient to and from medical care, employment, child care, or other services eligible under this section.

(ii) Mileage allowance for service workers to visit program participants and to carry out housing quality inspections;

(iii) The cost of purchasing or leasing a vehicle in which staff transports program participants and/or staff serving program participants;

(iv) The cost of gas, insurance, taxes, and maintenance for the vehicle;

(v) The costs of recipient or subrecipient staff to accompany or assist program participants to utilize public transportation; and

(vi) If public transportation options are not sufficient within the area, the recipient may make a one-time payment on behalf of a program participant needing car repairs or maintenance required to operate a personal vehicle, subject to the following:

(A) Payments for car repairs or maintenance on behalf of the program participant may not exceed 10 percent of the Blue Book value of the vehicle (Blue Book refers to the guidebook that compiles and quotes prices for new and used automobiles and other vehicles of all makes, models, and types);

(B) Payments for car repairs or maintenance must be paid by the recipient or subrecipient directly to the third party that repairs or maintains the car; and

(C) The recipients or subrecipients may require program participants to share in the cost of car repairs or maintenance as a condition of receiving assistance with car repairs or maintenance.

(16) Utility deposits. This form of assistance consists of paying for utility deposits. Utility deposits must be a one-time fee, paid to utility companies.

(17) Direct provision of services. If the service described in paragraphs (e)(1) through (e)(16) of this section is being directly delivered by the recipient or subrecipient, eligible costs for those services also include:

(i) The costs of labor or supplies, and materials incurred by the recipient or subrecipient in directly providing supportive services to program participants; and

(ii) The salary and benefit packages of the recipient and subrecipient staff who directly deliver the services.

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